

TECHNICAL SUPPORT

“non-availability of ‘admission.iist.ac.in’ due to name-resolution problems”

Few applicants have reported that “admission.iist.ac.in” is not accessible to them in the internet from their browsing locations.

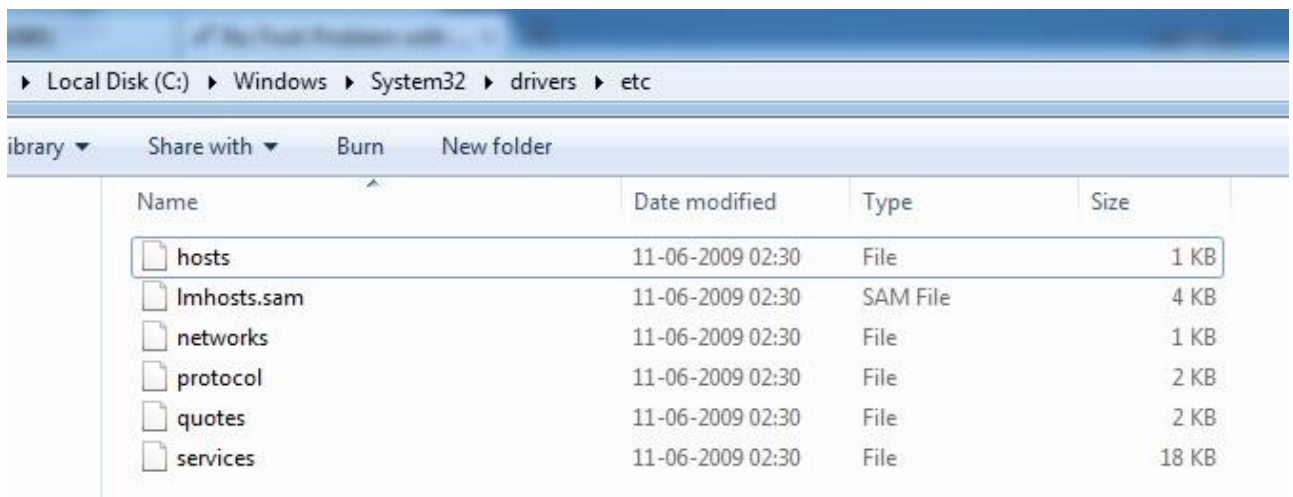
This could be attributed to non-resolution of the URL “admission.iist.ac.in” to its IP address 210.212.239.188. Name-resolution is a fundamental requirement for accessing website.

You could quickly test and confirm this by typing "**ping admission.iist.ac.in**" at the command-prompt. If you do not obtain any response, please try options below.

OPTION 1

In Windows XP/7/8/10 etc, edit '**hosts**' file found in c:\windows\system32\drivers\etc\ using any text-editor, and add the text shown within the quotes below. (without quotes).

"210.212.239.188 admission.iist.ac.in"



Save the file, and open a new web-browser to open “admission.iist.ac.in”.

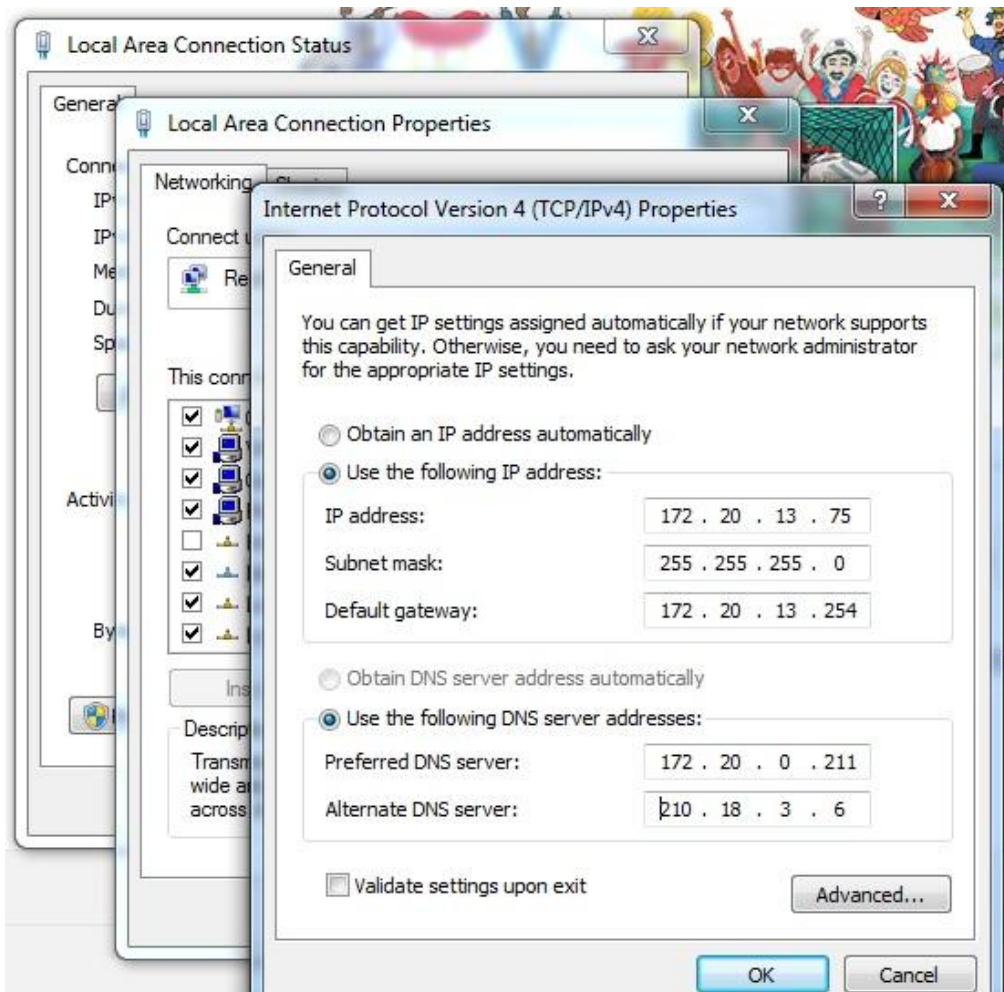
OPTION 2 :

In Windows/Linux, add one of the DNS IP addresses shown below to the Local Area Network (LAN) of Wireless interface settings.

sdns.sify.in [202.144.63.11]

pdns.sify.in [210.18.3.6]

ns.iist.ac.in [210.212.239.185]



Save the setting, re-enable the interface, and use a new web-browser to open “admission.iist.ac.in”.

In case you are still unable to access, please feel free to talk to our technical team-members:

Computer Systems Group / Software Support Group
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mobile: +91-98471-11754
email: csg-at-iist.ac.in, ssg-at-iist.ac.in